

Accessibility

Our commitment to an accessible website



Büchner Haus Academy wants our website to be usable by as many people as possible, including people who use assistive technology, keyboard navigation or screen readers. This statement sets out what we aim for, what we have done and how to tell us if something is not working the way it should.

01

Our accessibility target

We aim for our website to meet Level AA of the Web Content Accessibility Guidelines (WCAG) 2.1, the internationally recognised standard for web accessibility. This is a genuine target we work toward rather than a certified guarantee, and we welcome feedback that helps us close any gaps.

02

What we have done

Steps we have taken toward this target include the following.

- Using clear heading structure and semantic markup throughout the site
- Providing descriptive alternative text for images that convey information
- Making the navigation menu operable by keyboard as well as mouse and touch
- Maintaining colour contrast between text and background across the site
- Building forms with labelled fields and clear error messages
- Testing pages across desktop, tablet and mobile screen sizes

03

Known limitations

Some parts of our site rely on services we do not directly control, and their accessibility depends on the third party involved. This currently includes course ticketing through Eventbrite, our enrolment system aXcelerate, and embedded social content from Instagram.

Our downloadable policy documents are provided as PDF files. If you use a screen reader and have difficulty with any of our PDF documents, please contact us and we will provide the information in an alternative format.

04

Feedback and contact

If you experience any difficulty accessing content or using any part of our website, please let us know. Tell us the page you were on, what you were trying to do and, if possible, the device or

assistive technology you were using. We will do our best to respond promptly and fix the issue.

05

Ongoing review

We review our website's accessibility as we update and add content, and we welcome feedback at any time using the contact details below.

Contact us

Büchner Haus Academy

Noosa, QLD

Email: hello@buchnerhausofmakeup.com

Phone: 0478 821 921